



Discrimination is Against the Law

Skyway Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Skyway Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Skyway Surgery Center provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Skyway Surgery Center provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **Jill Pruis** at **(530) 230-2007**.

If you believe that **Skyway Surgery Center** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Raymond Hino, MPA, FACHE
Administrator
121 Raley Blvd. Chico, CA 95928
Phone: (530) 230-2000
TTY 1-800-808-9008
Fax: (530) 898-8142
rhino@nshinc.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Raymond Hino, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.